BLUETOOTH® SWC

Owner's manual

LEXUS

EN OPERATING INSTRUCTIONS ..... Page 3

Read this manual thoroughly before using the Bluetooth® SWC.
Always keep this owner's manual in the vehicle.

Table of contents

1. Welcome 7

2. Safety and general information 8
2.1. Safety symbols 8
2.2. Caution 8

3. Smart practices while driving 10

4. Using your Bluetooth® hands-free system 11
4.1. Steering wheel control (SWC) 11
4.2. Selecting your language 12
4.3. Pairing your handset device to the hands-free system 12
4.4. Automatic connection 13
4.5. Using the voice recognition (VR) features 14
4.6. Using the phone features 16
4.7. Using the call menu features 19
4.8. Managing the contact list 22
4.9. Adding Contact List Entries via Bluetooth® * 23
4.10. Using the setup menu 24

5. If you need help 28
5.1. Warranty coverage 28
5.2. Troubleshooting 28
5.3. Voice recognition quick reference 30

6. Appendix 34
6.1. Detailed SWC button functions 34
6.2. Pronunciation chart 35

Recommendation

Please read this manual to get the full benefit of the system.
We suggest to keep this manual in the car. It will be easier for you to find the information in case of an emergency.
Your local authorised retailer will be pleased to clarify any queries you may have with the system or its operation if you cannot find the information you need in this manual or in the chapter “Troubleshooting”.

Lexus recommends that only parts and accessories that have been tested and approved by Lexus in terms of safety, function and suitability should be used.

These operating instructions are designed to ensure that you can operate the Bluetooth® hands-free system safely and easily.

These operating instructions describe the functions of the Bluetooth® hands-free system.

CE

1. Welcome

Welcome to Lexus' "connected" world of Bluetooth® personal area wireless networking. Lexus' Premium Speech-Operated hands-free system with Bluetooth® Wireless Technology makes wireless connection simple and quick.

The Lexus Bluetooth® Premium hands-free system offers these features:

- seamless, wireless hands-free audio through Bluetooth® connection
- digital audio interface with high quality, full-duplex, hands-free speech
- voice control using advanced Speaker-Independent Speech Recognition in US English, UK English, French, German, Italian, Castilian Spanish, US Spanish, Dutch, Swedish, Russian, Portuguese* and Mandarin Chinese
- voice-driven menu dialogs
- voice-dialing
- personalized Bluetooth® device names
- system contact list
- phonebook number transfer.
- caller ID announcement
- advanced conference call functions
- expert mode for advanced users
- entertainment mute—automatically mutes radio during calls
- seamless mobility—automatically transfers call upon switching ignition off and on
- noise reduction and acoustic echo cancellation
- compatible with Bluetooth® 1.2 and backwards compatible with Bluetooth® 1.1 devices – supports the Bluetooth® hands-free profile
- class 2 Bluetooth® device - 10 meter range.

* On some models.

2. Safety and general information

2.1. Safety symbols

Warning: When this symbol appears in front of a text you must follow these recommendations to avoid irreparable damage to your car, system or connected devices or to avoid accidents with injuries or death as a result.

Caution: When this symbol appears in front of a text you must be very careful and follow the recommendations to avoid damage to your car, system or connected devices or to avoid injuries.

Disposal: When this symbol appears in front of a text, you are recommended or warned to follow the legislators' rules for disposal of electrical equipment.

Note: A simple recommendation for your convenience and for optimal working of your system.

Advanced feature icon: Some of the features identified with the Advanced Feature Icon are dependant on the capabilities and settings of your service provider's network and the extent of the hands-free profile support provided by your Bluetooth®-enabled handset.

2.2. Caution

The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Disposal of your mobile telephone and accessories

If, at a later date you wish to dispose of the Bluetooth® system, the infrared headphones and/or remote control, legislation prohibits the disposal of electrical equipment as domestic waste. Deposit old products at approved collection points for disposal of electrical equipment.

FCC notice to users

Users are not permitted to make changes or modify the device in any way. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

See-47-CFR-Sec.-15.21.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

See-47-CFR-Sec.-15.19(3).

3. Smart practices while driving

The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

- **Get to know your phone and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.
- **When possible, use your hands-free device.** If possible, add an additional layer of convenience to your mobile device with one of the many Lexus original hands-free accessories available today.
- **Position your mobile device within easy reach.** Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.
- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a "to do" list or going through your address book takes attention away from your primary responsibility – driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your mobile device to call for help.** Dial 112 or other local emergency number in case of fire, traffic accident, or medical emergencies*
- **Use your mobile device to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 112 or other local emergency number, as you would want others to do for you.*
- **Call roadside assistance or a special non-emergency wireless number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.*

* - Wherever wireless phone service is available

4. Using your Bluetooth® hands-free system

4.1. Steering wheel control (SWC)

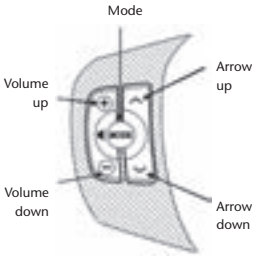
The SWC enables you to set up and use the Bluetooth® hands-free system. It has five buttons whose functions will vary depending on how they are pressed, and which mode the radio and the hands-free system is in. You can press and release a button or you can press and hold a button for longer than 1 second to invoke different functions for that button.

VR functions

Volume up
Press and release
- Increase VR session volume by 1 level
- In language menu, select next language

Mode
Press and hold
- Activate VR setup/phone menu
- End prompt, play listen prompt

Arrow up



Arrow down and mode
Press and hold
- While turning ignition on and pressing for 15 seconds, it activates the language menu

Volume down
Press and release
- Decrease VR session volume by 1 level
- In language menu, select previous language

Arrow down
Press and release
- End the VR session

Call functions

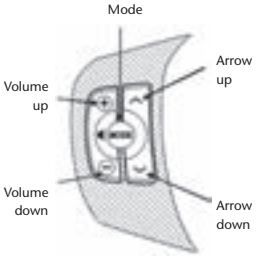
Volume up
Press and release
- Increase call volume by 1 level

Press and hold
- Mute/Unmute

Mode
Press and hold
- Activate VR call menu
- End prompt, play listen prompt

Arrow up
Press and release
- Answer incoming call
- Toggle between hold and resume active call
- Answer waiting call
- Switch held and active calls

Press and hold
- Transfer call to/from handsfree system from/to handset



Volume down
Press and release
- Decrease call volume by 1 level

Press and hold
- Mute/Unmute

Arrow down
Press and release
- Reject incoming call
- End the active call
- Reject waiting call

Press and hold
- End all active calls

4.2. Selecting your language

Before you can use the hands-free system's voice recognition functions, you must select your language.

1 Turn off the vehicle ignition.
2 Press and hold the MODE and ARROW DOWN buttons, turn on the vehicle ignition, and continue holding the MODE and ARROW DOWN buttons for at least 15 seconds.
The hands-free system enters language selection and responds: Language Menu. Press volume up or down to change language.
3 Press and release the VOLUME UP/DOWN buttons to scroll through the language choices.
As you scroll to a language, the hands-free system plays the prompt for that language.
(For example: American English. To choose this language, restart the vehicle.)
4 When you have selected the desired language, turn off the vehicle ignition and wait for 5 seconds.
5 Turn on the vehicle ignition; the new language is now loaded.

☞ **Note:** When you change your hands-free system's language, all contacts in your contacts list, and devices in your device list are deleted.

4.3. Pairing your handset device to the hands-free system

Before you can make a hands-free call, you must create a Bluetooth® connection between the hands-free system and your handset device. You establish a Bluetooth® connection between your hands-free system and handset device with a paired link.

When you set up a paired link, the hands-free system remembers your handset device. Once the hands-free system and handset device are paired, your hands-free system automatically connects to your handset device every time you start your vehicle.

This hands-free system supports paired links with up to 4 handset devices.

☞ **Note:** For safety reasons, it is recommended that pairing be done while the vehicle is stationary.

Initial pairing

☞ **Note:** Before pairing, think of a suitable name for your handset device. For example 'Jenny's Phone', 'Hugo's Razr' etc.

☞ **Note:** The process of initiating a Bluetooth® connection with a handset device varies by manufacturer. Please have your handset device's user manual available for reference if needed.

1 Your handset device's Bluetooth® feature is off by default. To use your car hands-free system, you must first turn on the Bluetooth® feature in your device. See your device's user manual.
2 Press and hold the MODE button.
The hands-free system responds: Setup menu, please say a command.
3 Perform a device discovery from the handset device. See your device's user manual.
Your handset device will search for any Bluetooth® devices around it. When the search is complete, it will display a list of the devices it finds. Searching may take a minute or two to complete.
4 Select Lexus from the list of devices.
5 If prompted by the handset device, enter the passkey 0000, and press the OK key.
6 The hands-free system responds: Pairing complete. Please say a friendly name for the device.
Say a friendly device name for your handset device. For example, you can say 'Jenny's Phone'.
7 The hands-free system responds: <device name> added.
Some handset devices may ask you to accept the Bluetooth® link. Enter YES.
8 After a few seconds the hands-free system responds: Connection complete.

4.4. Automatic connection

After initial pairing, every time you start your vehicle, your handset device and hands-free system will automatically be connected (if your handset device is powered on and the relevant Bluetooth® settings are not changed).

If you start your vehicle, and your handset device is not present, the hands-free system will automatically try to connect to other handset devices present in the device list.

When the wireless connection is established, the hands-free system responds: <device name> connected.

4.5. Using the voice recognition (VR) features

A press and hold of the MODE button will activate a voice recognition session.

When you begin a VR session, you hear a prompt and then a short beep. This short beep - also known as a listening prompt - indicates that the hands-free system is waiting for a verbal command from you.

The voice recognition hands-free system has 3 main menus -
- Setup menu – Always available except when in a call.
- Phone menu – Only available when a handset device is connected.
- Call menu – Only available when a call is active.

Depending on which menu you are in, saying the predefined commands will allow you to operate the hands-free system.

The hands-free system includes help prompts in every menu. While learning to use the hands-free system, or whenever you need a reminder of the command list, say “HELP”. Some menus have “ADDITIONAL HELP”.

You can say “REPEAT” whenever you are prompted for a Yes or No command. The hands-free system will repeat the question.

Note: A press and hold of the MODE button during a VR prompt will immediately stop the VR prompt and go the listening prompt.

You can say “CANCEL” to return to the last voice recognition menu.

You can say “EXIT” to exit the voice recognition session.

Or use the SWC: A press and release of the ARROW DOWN button will also exit the voice recognition session.

Note: Any system prompts enclosed in {} represent prompts that are suppressed in Expert mode.

Adjusting the voice recognition volume
During a VR session, press and release a VOLUME UP/DOWN button to increase/decrease the voice recognition volume by a single level.

Tones are played to indicate when the maximum and minimum volumes are reached.

Adding contact list entries

You can store a list of names and phone numbers locally in the hands-free system's contact list. The contact names stored in the Contact List can be called using the "CALL <NAME>" VR command.

The contact list can support up to 50 entries. The contact list is only available when a handset device is connected to the hands-free system.

You can enter up to 50 digits for each contact list entry. You can also use +, *, or # characters when dialling a number. "WAIT" and "PAUSE" commands are also accepted.

☞ **Note:** For safety reasons, it is recommended that contact list entries be added while the vehicle is stationary.

Adding a contact list entry

1 Press and hold the MODE button.
The hands-free system responds: Phone menu. {Say a command}.
2 When prompted, say "CONTACT LIST".
3 If the hands-free system responds: Contact list is empty. Do you wish to add a contact? Say "YES".
or
If the hands-free system responds: Contact list. {Say a command}. Say "ADD CONTACT".
4 When the hands-free system responds: Say the name. Recite the name of the contact to be stored.
If an error is detected, the hands-free system asks you to try again.
If it accepts the name, the hands-free system responds: Say the number for <name>.
5 Dictate the number as an entire number (without pauses between digits).
or
Dictate the number as a series of segments (for example, say the 1st 3 digits, then the next 3 etc.), until you have dictated the entire number.
The hands-free system repeats the number it heard.
6 When you have correctly entered the entire phone number, say "STORE" (or "YES") to store the contact.
The hands-free system responds: Contact added. Would you like to add another contact?
7 Say "NO" to exit contact list.
or
Say "YES" to add another entry.

☞ **Note:** Speak numbers as continuous digits. For example, dictate 555-2211 as "5-5-5-2-2-1-1", not "5-5-5-twenty-two-eleven."

☞ **Note:** To delete a phone number segment, say "CLEAR" when prompted for the next segment. The hands-free system responds Last String Cleared, and echoes any remaining segments, and waits for you to dictate a new segment.

Note: To delete all phone number segments dictated so far, say “CLEAR ALL” when prompted for the next segment. The hands-free system clears all segments and returns to the Number Please? prompt.

Deleting a contact list entry

1 Press and hold the MODE button.
The hands-free system responds: Phone menu. {Say a command}.
2 When prompted, say “CONTACT LIST”.
3 If the hands-free system responds: Contact list. {Say a command}. Say “DELETE <NAME>” (where <name> is the name of a contact list entry).
4 When the hands-free system responds: Are you sure you want to delete the contact <name>? say “YES”.
The hands-free system responds: Contact deleted.

4.6. Using the phone features

These features are only available when a handset device is connected.

Answering an incoming call

Press and release the ARROW UP button to answer an incoming call.

Note: You can also accept an incoming call in hands-free using your handset device.

When you receive an incoming call, the hands-free system responds: Call from <numberCaller ID>, if the caller ID is available. The hands-free system plays the handset device’s generated ring tone, if the handset device supports it. Otherwise, the hands-free system will generate its own ring tone.

Note: When you receive an incoming call from a number in the hands-free system’s contact list, the hands-free system will respond with: Call from <name>.

Rejecting an incoming call

Press and release the ARROW DOWN button to reject an incoming call. The hands-free system responds: Call rejected.

Note: You can also reject an incoming call using your handset device.

Placing a call

You can place a hands-free call using the hands-free system's phone menu in the following ways:

- using the system's contact list
- digit dial using voice recognition
- using the handset device's voice commands
- using redial
- using the handset device's memory dial
- dial a number from the handset device.

A handset device must be connected to hands-free system to use these features. At anytime, a press and release of the ARROW DOWN button will terminate the dialling operation.

Placing a call using the contact list

A valid contact must be stored in the hands-free system's Contact List to use this feature.

1 Press and hold the MODE button.
  The hands-free system responds: Phone menu. {Say a command}.
2 When prompted, say "CALL <NAME>".
  The hands-free system responds: {Call <name> yes or no?}
3 If the contact recited by the hands-free system is correct, say "YES".
  The hands-free system responds: Calling <name>.

Note: When in Expert mode, the call <name> yes or no? is bypassed.

Placing a call with voice recognition

You can enter a phone number as 1 or more segments of digits. A segment can include up to 15 digits. An entire number can include no more than 32 digits. You can also use +, *, or # characters when dialling a number. "WAIT" and "PAUSE" commands are also accepted.

Calling with a whole number

1 Press and hold the MODE button.
  The hands-free system responds: Phone menu. {Say a command}.
2 When prompted, say "DIAL NUMBER".
  The hands-free system responds: Number please?
3 Dictate the number as a single set of digits (without pauses between digits).
  The hands-free system recites the digits heard.
4 If the number recited by the hands-free system is correct, say "DIAL" " (or "YES") to dial the number.
  The hands-free system responds: Dialling.

Calling with digit segments

1 Press and hold the MODE button.
The hands-free system responds: Phone menu. {Say a command}.
2 When prompted, say “DIAL NUMBER”.
The hands-free system responds: Number please?
3 Dictate the first segment of digits. (For example, say the first 3 numbers.)
The hands-free system recites the digits heard.
4 Dictate the next segment of digits. The hands-free system recites the digits heard.
Repeat this step until you enter the complete phone number.
5 When the complete number is recited by the hands-free system, say “DIAL” (or “YES”) to dial the number.
The hands-free system responds: Dialling.

Placing a call using phone voice commands

For some handset devices, a voice tag must already be stored in the handset device to use this feature. For other handset devices, this command may activate the handset device’s internal VR application.

1 Press and hold the MODE button.
The hands-free system responds: Phone menu. {Say a command}.
2 When prompted, say “PHONE VOICE COMMANDS”.
The hands-free system responds with the listening prompt.
3 Say “<VOICE TAG>” (where <voice tag> is a voice tag stored in the handset device).
or
Say a command understood by the handset device’s VR application.
The hands-free device calls the number associated with the voice tag/VR command.

Note: Using this feature and you can dial numbers directly from your handset device’s phonebook.

Placing a call using redial

1 Press and hold the MODE button.
The hands-free system responds: Phone menu. {Say a command}.
2 When prompted, say “REDIAL”.
The hands-free system responds: Redialing and redials the last number dialed on the handset device.

Placing a call using memory dial

Speak memory dial numbers as continuous digits. For example, dictate memory dial location 22 as "2-2", not "twenty-two."

1 Press and hold the MODE button.
   The hands-free system responds: Phone menu. {Say a command}.
2 When prompted, say "MEMORY DIAL".
   The hands-free system responds: Memory dial number please.
3 Recite the memory dial number.
   The hands-free system repeats the number it heard and asks: Is this correct?
4 If the number recited is correct, say "YES".
   The hands-free system responds: Dialling and places the call.

Using the Handset Device

You can dial a hands-free call directly from your handset device in the normal manner.

4.7. Using the call menu features

A call must be in progress to use these features.

Adjusting the hands-free call volume

During a hands-free call, press and release a VOLUME UP/DOWN button to increase/decrease the call volume by a single level.

Tones are played to indicate when the maximum and minimum volumes are reached.

Ending the call

1 Press and hold the MODE button.
   The hands-free system responds: Call menu. {Say a command}.
2 When prompted, say "HANG UP".
   The hands-free system responds: Call ended.

   Or use the SWC: During a call, a press and release of the ARROW DOWN button will end the call.

Muting the call

1 Press and hold the MODE button.
   The hands-free system responds: Call menu. {Say a command}.
2 When prompted, say "MUTE".
   The hands-free system responds: Call muted.

   Or use the SWC: During a call, a press and hold of either VOLUME button will mute the microphone.

Unmuting the call

1 Press and hold the MODE button.
The hands-free system responds: Call menu. {Say a command}.
2 When prompted, say “UNMUTE”.
The hands-free system responds: Call unmuted.

Or use the SWC: A press and hold of either VOLUME button while the call is muted will unmute the microphone.

Transferring the hands-free call to your handset device

1 Press and hold the MODE button.
The hands-free system responds: Call menu. {Say a command}.
2 When prompted, say “PRIVACY MODE”.
The hands-free system responds: Privacy mode, and transfers the call to the handset device.

Or use the SWC: During a hands-free call, a press and hold of the ARROW UP button will transfer the hands-free call to privacy mode.

Transferring a call on your handset device to hands-free

1 Press and hold the MODE button.
The hands-free system responds: Call menu. {Say a command}.
2 When prompted, say “HANDS-FREE MODE”.
The hands-free system responds: Hands-free mode, and transfers the call to the hands-free system.

Or use the SWC: During a private call, a press and hold of the ARROW UP button will transfer the call to the hands-free system.

Note: Some handset devices will disconnect the Bluetooth® link to the system when the call is switched to privacy mode. In this case the ‘Call menu’ will not be available. To quickly switch the call to hands-free, press and hold the MODE button and when prompted, say ”CONNECT <device name>”.

Sending DTMF tones

1 Press and hold the MODE button.
The hands-free system responds: Call menu. {Say a command}.
2 When prompted, say “ENTER <DIGITS>” to send digits as DTMF tones. You can also use * and # characters.

Note: You can send DTMF tones from the handset device’s keypad.

Placing the call on hold

A press and release of the ARROW UP button will put the active call on hold.

Resuming the held call

A press and release of the ARROW UP button while a call is held will resume the call.

Accepting a waiting call

When you are in a call, an audible beep signals an incoming call.
Press and release the ARROW UP button to place the active call on hold and answer the waiting call.

Rejecting a waiting call

While there is a waiting call, a press and release of the ARROW DOWN button to reject the waiting call.

Switching between active call and held call

1 Press and hold the MODE button.
The hands-free system responds: Call menu. {Say a command}.
2 When prompted, say “SWITCH CALL”.
The hands-free system responds: Switching active calls.

Or use the SWC: A press and release of the ARROW UP button will switch between the held and active calls.

Ending the active call while a call is held

1 Press and hold the MODE button.
The hands-free system responds: Call menu. {Say a command}.
2 When prompted, say “HANG UP”.
The hands-free system responds: Call ended.
The held call is automatically resumed.

Or use the SWC: A press and release of the ARROW DOWN button will end the active call, while a call is held.

Make an outgoing call while in an active call

When in an active call, you can make an outgoing call with the “DIAL NUMBER” and “CALL <NAME>” VR commands which are also available in the call menu. The active call will be placed on hold.
When dialling a new call, the active call will be put on hold. You can then use the “CONFERENCE” command to join the calls into a 3-way conference.

Joining the active call and held call into a 3-way conference

1 Press and hold the MODE button.
The hands-free system responds: Call menu. {Say a command}.
2 When prompted, say “CONFERENCE”.
The hands-free system responds: Starting conference.

Splitting a 3-way conference

1 Press and hold the MODE button.
The hands-free system responds: Call menu. {Say a command}.
2 When prompted, say “PRIVATE CONFERENCE”.
The hands-free system responds: Leaving conference. The last call to be added to conference is placed on hold.

Ending all calls

1 Press and hold the MODE button.
The hands-free system responds: Call menu. {Say a command}.
2 When prompted, say “HANGUP ALL CALLS”.
The hands-free system responds: All calls ended.

Or use the SWC: A press and hold of the ARROW DOWN button will end all active calls.

Seamless mobility

If you have an active private call and you turn the vehicle ignition on, the hands-free system will automatically connect to your paired handset device and transfer the call to hands-free.

If you have an active hands-free call and you switch the vehicle ignition off, the hands-free system will automatically transfer the call to your handset device. Some handset devices will ask to switch the call to the handset, select YES.

4.8. Managing the contact list

From the CONTACT LIST MENU, you can add, list, call and delete system contacts.
The CONTACT LIST is only available when a handset device is connected to the handsfree system.

Listing the contact list entries

1 Press and hold the MODE button.
The hands-free system responds: Phone menu. {Say a command}.
2 When prompted, say “CONTACT LIST”.
3 If the hands-free system responds: Contact list. {Say a command}. Say “LIST CONTACTS.”
The hands-free system begins to list the contacts: First contact <name A>, next contact <name B>… , last contact < name Z>.

Note: To move quickly through the contact list, you can say “PREVIOUS CONTACT” or “NEXT CONTACT”.

Call a contact when listing contact entries

1 List the contacts.
2 When the contact name is played for the contact you want to call, say “CALL CONTACT”.
The hands-free system responds: Call <name> yes or no?
3 If the contact recited by the hands-free system is correct, say “YES”.
The hands-free system responds: Calling <name>.

Delete a contact when listing contact entries

1 List the contacts.
2 When the contact name is played for the contact you want to delete, say “DELETE CONTACT”.
3 When the hands-free system responds: Are you sure you want to delete the contact <name>? say “YES”.
The hands-free system responds: Contact deleted, and returns to listing the contacts.

Get the contact’s details when listing contact entries

1 List the contacts.
2 When the contact name is played for the contact you want to delete, say “DETAILS”.
The hands-free system responds with that contact’s number.

4.9. Adding contact list entries via Bluetooth® *

You can quickly transfer numbers from your handset device’s phonebook via Bluetooth® to the hands-free system

Adding a Contact List Entry from your Handset Device

1 Press and hold the MODE button.
The hands-free system responds: Phone menu. {Say a command}.
2 When prompted, say “CONTACT LIST”.
3 The hands-free system responds: Contact list. {Say a command}. Say “ADD PHONE CONTACT”.
4 The hands-free system disconnects your handset device and responds: Add phone contact and is ready to receive contacts via Bluetooth® from your handset device.
5 Select the desired contact(s) on your handset device and send them via Bluetooth® to your hands-free device. Refer to your handset device’s user’s guide for more details on how to transfer contacts via Bluetooth®.
6 If prompted by the handset device, enter the passkey 0000, and press the OK key.
7 When the contact is received by the hands-free system, the system responds by reading out the contact number as follows: <contact number #1> Yes or No?
Say “YES” to accept the number.
or
Say “NO” to reject the number and go to the next number/contact if one exists.
8 If the number is accepted, the hands-free system responds: Say the name. Recite the name of the contact to be stored e.g. Mark’s Mobile.
If an error is detected, the hands-free system asks you to try again.
If it accepts the name, the hands-free system responds: Contact <name> added.
9 If the sent contact has another number, the hands-free system responds:
<contact number #2> Yes or No?. Simply repeat steps 7 and 8.
If more than one contact is transferred, the hands-free system responds:
Next contact. <contact number #3> Yes or No?. Simply repeat steps 7 and 8.
This continues until all the sent contact numbers have been processed.

* On some models.

10 When all the sent contact numbers are processed, the hands-free system will respond: Would you like to add another contact?
Say "YES" to add another contact via Bluetooth®.
The hands-free system responds: Add phone contact and is ready to receive the next contact.
or
Say "NO" to exit 'Add Phone Contact' mode. The hands-free system responds: Goodbye and automatically reconnects your handset device.

11 At any time, you can exit 'Add Phone Contact' mode by a press and release of the ARROW DOWN button.
The hands-free system responds: Goodbye and automatically reconnects your handset device.

Note: To speed up adding multiple contacts, step 10 is bypassed in Expert Mode. After adding a contact, the hands-free system will simply respond: Add phone contact and is ready to receive the next contact. Press and release the ARROW DOWN button to exit at any time.

4.10. Using the setup menu

The setup menu is used for Bluetooth® device management features such as pairing, connecting, disconnecting and removing devices.

The setup menu is also used to change various hands-free system settings such as Caller ID Announcement and Expert mode.

Activating the setup menu

If a handset device is connected.

1 Press and hold the MODE button.
The hands-free system responds: Phone menu. {Say a command}.

2 When prompted, say "SETUP MENU".
The hands-free system responds: Setup menu. {Say a command}.

If a handset device is not connected.

1 Press and hold the MODE button.
The hands-free system responds: Setup menu. {Say a command}.

Pairing a handset device

Note: Before pairing, think of a suitable name for your handset device. For example, you can say 'Jenny's Phone', 'Hugo's Razr' etc.

Note: The process of initiating a Bluetooth® connection with a handset device varies by manufacturer. Please have your handset device's user manual available for reference if needed.

1 Your handset device's Bluetooth® feature is off by default. To use your car hands-free system, you must first turn on the Bluetooth® feature in your device. See your device's user manual.
2 Activate the SETUP menu.
3 When prompted, say "PAIR DEVICE".
The hands-free system responds: Set your device in search mode and enter 0000 if prompted for the passcode.
4 Perform a device discovery from the handset device. For details on device discovery for your handset device, see your device's user manual.
Your handset device will search for any Bluetooth® devices around it. When the search is complete, it will display a list of the devices it finds. Searching may take a minute or two to complete.
5 Select Lexus from the list of devices.
6 If prompted by the handset device, enter the passkey 0000, and press the OK key.
7 The hands-free system responds: Pairing complete. Please say a friendly name for the device.
Say a friendly device name for your handset device. For example, you can say 'Jenny's Phone'
8 The hands-free system responds: <device name> added.
Some handset devices may ask you to accept the Bluetooth® link. Enter YES.
9 After a few seconds the hands-free system responds: Connection complete.

Connect a paired handset device

1 Activate the SETUP menu.
2 When prompted, say "CONNECT <DEVICE NAME>", where <device name> is the friendly name for the handset device you want to connect. For example 'Connect Jenny's Phone'.
The hands-free system responds: Connecting <device name>.
Upon successful completion, the hands-free system responds: Connection complete.

Disconnect the connected handset device

This feature will disconnect the Bluetooth® link to the handset device. The handset device will remain paired with the system.

1 Activate the SETUP menu.
2 When prompted, say "DISCONNECT <DEVICE NAME>", where <device name> is the friendly name for the handset device you want to disconnect. For example 'Disconnect Jenny's Phone'.
The hands-free system responds: Disconnecting <device name>.
Upon successful disconnection, the hands-free system responds: Disconnection complete.

Removing a paired handset device

This feature will remove the handset device from the device list. The handset device will no longer be paired with the hands-free system. To reconnect the handset device the pairing procedure must be redone.

1 Activate the SETUP menu.
2 When prompted, say "REMOVE <DEVICE NAME>", where <device name> is the friendly name for the handset device you want to remove. For example 'Remove Jenny's Phone'.
3 The hands-free system responds: Removing <device name>. Are you sure?
4 Say "YES".
Upon successful removal, the hands-free system responds: Device Removed.

Removing all paired handset devices

1 Activate the SETUP menu.
2 When prompted, say “REMOVE ALL DEVICES”.
3 The hands-free system responds: Are you sure you want to remove all devices?
4 Say “YES”.
Upon successful removal, the hands-free system responds: All Devices Removed.

Using the device list

Alternatively the handset devices can be managed using the “LIST DEVICES” command.

Listing the handset devices in the device list.

1 Activate the SETUP menu.
2 When prompted, say “LIST DEVICES”.
3 The hands-free system begins to list the devices paired: First device <device A>, next device <device B>… , last device <device D>.
If a handset device is connected to the hands-free system: _connected will be played after that device is listed.

Note: To move quickly through the device list, you can say ”PREVIOUS DEVICE” or ”NEXT DEVICE”.

Connect a handset device when listing the devices.

1 List the devices.
2 When the device name is played for the handset device you want to connect, say “CONNECT DEVICE”.
The hands-free system responds: Connecting <device name>.
Upon successful completion, the hands-free system responds: Connection complete.

Disconnect a handset device when listing the devices.

1 List the devices.
2 When the device name is played for the handset device you want to disconnect, say “DISCONNECT DEVICE”.
The hands-free system responds: Disconnecting <device name>.
Upon successful disconnection, the hands-free system responds: Disconnection complete.

Remove a handset device when listing the devices.

1 List the devices.
2 When the device name is played for the handset device you want to remove, say “REMOVE DEVICE”.
3 The hands-free system responds: Removing <device name>. Are you sure?
4 Say “YES”.
Upon successful removal, the hands-free system responds: Device Removed.

Call announce setting

To turn the Caller ID Announce feature on or off.

1 Activate the SETUP menu.
2 When prompted, say “CALL ANNOUNCE ON” or “CALL ANNOUNCE OFF”.
The hands-free system responds: Call announce on or Call announce off.

Expert mode setting

Expert mode speeds up hands-free system operation for advanced users. To turn the Expert mode feature on or off.

1 Activate the SETUP menu.
2 When prompted, say “EXPERT MODE ON” or “EXPERT MODE OFF”.
The hands-free system responds: Expert mode On or Expert mode Off.

In this user guide, any system prompts enclosed in {} represent prompts that are suppressed in Expert mode.

Audio indicators

Audio indicators are supported for the following events:

New voicemail message received.	You have a voicemail.
New SMS message received	You have a new message.
Low battery.	Phone battery low.

5. If you need help

If you have any additional questions, please contact your authorised retailer.

5.1. Warranty coverage

Please refer to the warranty information provided at the time of purchase.

5.2. Troubleshooting

Poor voice recognition performance

- Always divert air flow from vent or defrost away from the microphone; airflow into microphone will severely impact audio and voice recognition performance.
- Speak toward the direction of the microphone.
- Check position of the microphone.
- Enter digits in segments.
- Speak with no pauses.
- Talk loudly.
- Ensure your native language pack is selected if supported.

Poor sound quality on the remote phone

- Always divert air flow from vent or defrost away from the microphone; airflow into microphone will severely impact audio and voice recognition performance.

You cannot pair new handset devices with the hands-free system

- The handset devices must support Bluetooth® Hands-free Profile 1.5, 1.0 or 0.96.
- Remove all previous pairings using the Remove all devices command and reset the hands-free system.
- Delete the pairing information on the hands-free device and ensure that the handset is removed from any other hands-free systems with which it is paired.
- During pairing, try and connect the handset device from its Bluetooth® menu.

Voice recognition does not respond, or in-vehicle audio is not heard on the remote phone

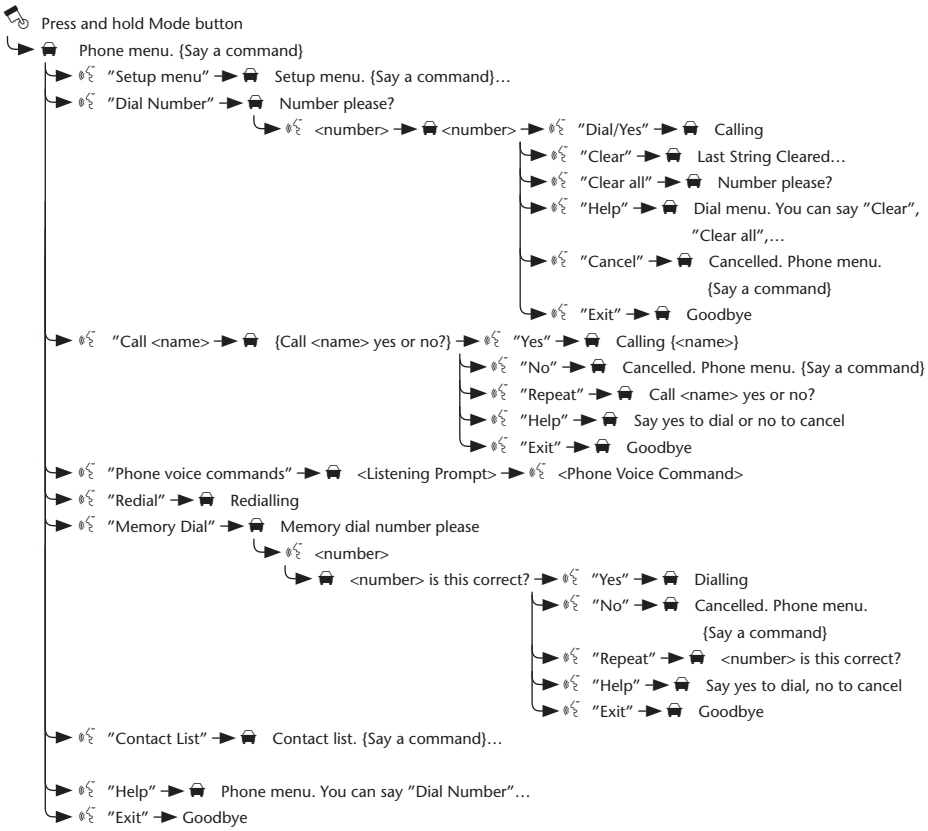
- Check microphone connection.
- Check the connection to the electronic module.

You cannot use phone voice commands

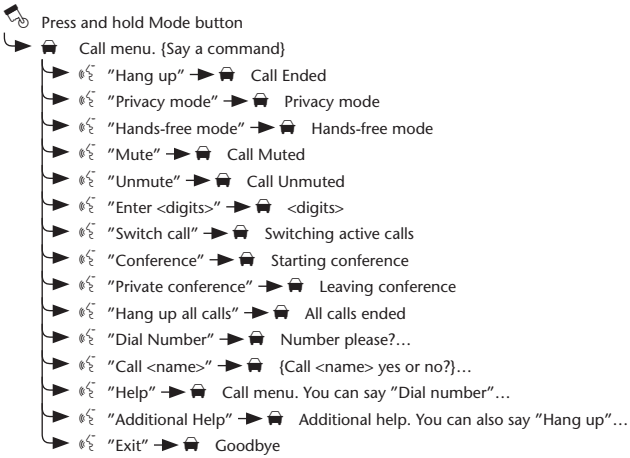
- You may not have a "VOICE TAG" set up for the number you want to dial. Follow your device's user manual to set up voice dialling.
- Most handset devices will prompt with a beep to indicate it is now time to speak. Wait until the beep has ended before speaking. Do not over speak the beep. If your handset device is in silence/vibrate mode the beep may not be heard.

5.3. Voice recognition quick reference

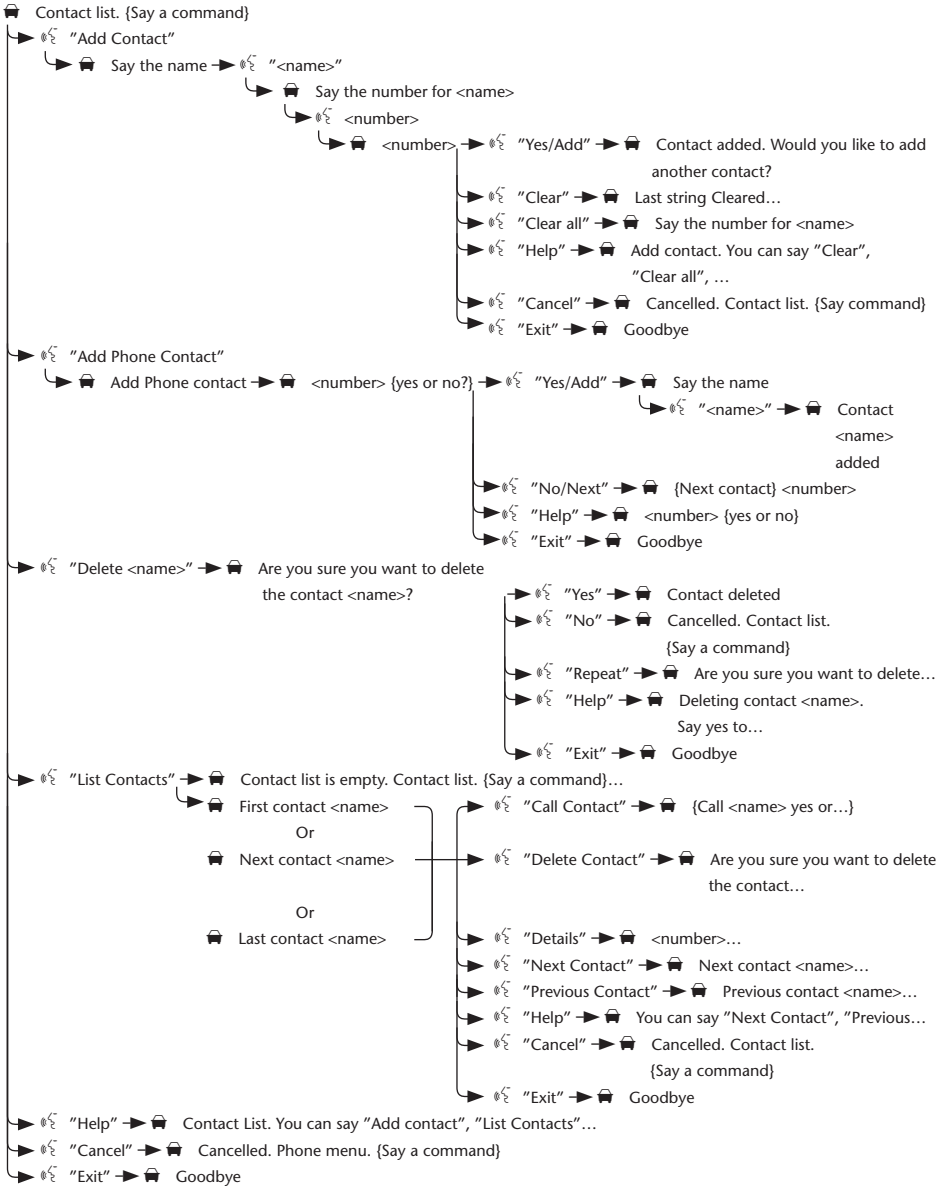
Phone menu



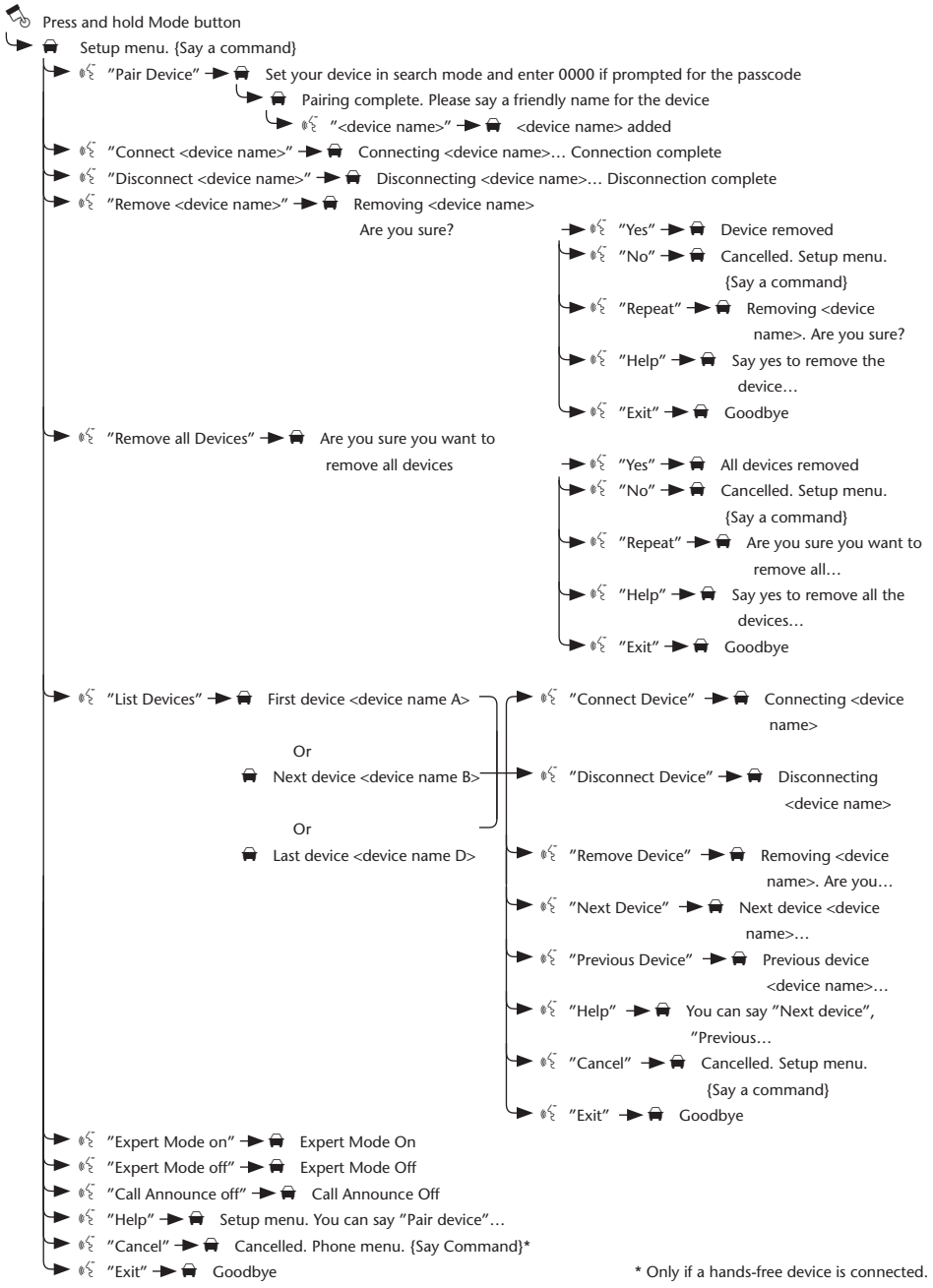
Call menu


Press and hold Mode button
Call menu. {Say a command}
"Hang up" Call Ended
"Privacy mode" Privacy mode
"Hands-free mode" Hands-free mode
"Mute" Call Muted
"Unmute" Call Unmuted
"Enter <digits>" <digits>
"Switch call" Switching active calls
"Conference" Starting conference
"Private conference" Leaving conference
"Hang up all calls" All calls ended
"Dial Number" Number please?…
"Call <name>" {Call <name> yes or no?}…
"Help" Call menu. You can say "Dial number"…
"Additional Help" Additional help. You can also say "Hang up"…
"Exit" Goodbye

Contact list menu



Setup menu



* Only if a hands-free device is connected.

6. Appendix

6.1. Detailed SWC button functions

Button	Action	State			
		Idle	Connected	Call	VR session
Mode	Press and release	-	-	-	-
	Press and hold	• Activate Setup menu	• Activate phone menu	• Activate call menu	• End prompt, play listen prompt
Arrow up	Press and release	-	• Answer incoming call	• Toggle between hold and resume • Answer waiting call • Switch between held and active call	-
	Press and hold	-	-	• Transfer call from hands-free system to handset • Transfer call from handset to hands-free system	-
Arrow down	Press and release	• End pairing process	• Reject incoming call • End pairing process	• End the active call • Reject waiting call	• End VR session
	Press and hold	-	-	• End all active calls	-

Button	Action	State			
		Idle	Connected	Call	VR session
Volume Up	Press and release	• Increase VR volume by one level	• Increase VR volume by one level	• Increase hands-free volume by one level	• Increase VR volume by one level • In language menu, select next language
	Press and hold	-	-	• Mute • Unmute	-
Volume Down	Press and release	-	• Increase VR volume by one level	• Decrease hands-free volume by one level	• Decrease VR volume by one level • In language menu, select last language
	Press and hold	-	-	• Mute • Unmute	-
Mode + Volume down	Press and hold for 15 seconds	• Starting from ignition Off while putting ignition On will activate language menu	-	-	-

6.2. Pronunciation chart

Symbol	**Pronunciation**
*	star
#	pound “or” hash
+	plus
0	zero “or” oh
W	wait
P	pause

In the interest of product improvement, specifications are subject to change without notice. The illustrations in this manual may be slightly different from the actual product due to printing conditions.

If you have any problems or wish to enquire about the availability of spare parts, please contact your authorised retailer.

PZ420-00297-EN

Publication no. AOM-000 212-0
P/N n° PZ420-00297-EN
Printed in Belgium (March 2008)

LEXUS